

Norton Internet Security 2009

Problem:

Norton Internet Security 2008 detects Spysure as a Spyware risk and prevents installation.

Solution 1:

Process

1. Click on the yellow "Norton" button on your Windows taskbar

The Norton window will launch.

2. Click on the "Norton Internet Security" tab within the Norton window.
3. Click on the "Settings" bar to expand.
4. Click on the "Norton Internet Security Options" link.

The Norton Internet Security window will launch.

5. Click on "Exclusions" in the left-hand column.
6. Click on "Signatures"
7. Click on "New"

The Security Risk List will launch.

8. Click on "Spyware" in the first drop-down box
9. Locate the item "Spyware.Spysure" in the list, click on it, and click on "Add".

The security Risk List will close.

10. Click on "Apply" to apply your changes.
11. Close the Norton Internet Security and Norton windows.
12. Complete your Spysure installation in the normal way.