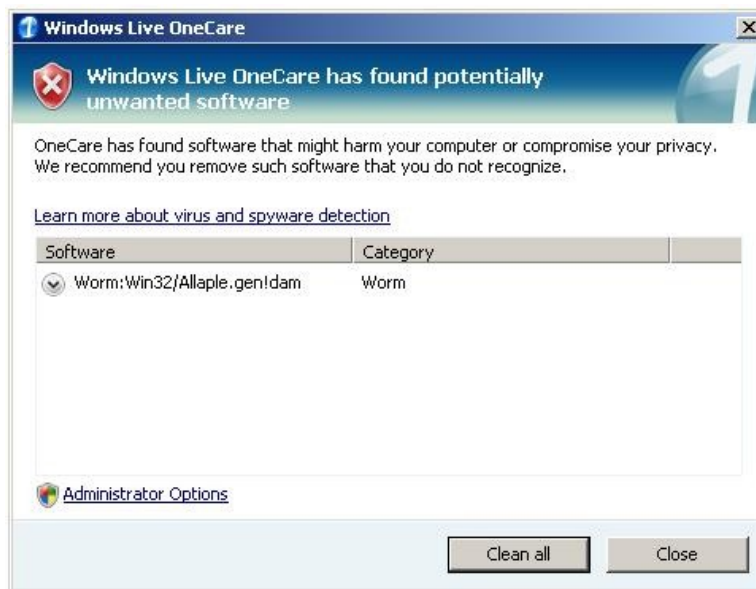


Windows Live OneCare

Problem:

Windows Live OneCare incorrectly detects Spysure as a worm and prevents a download from taking place. The following message is displayed:



This message is erroneous and is called a false-positive detection. Spysure has been fully virus checked prior to release and contains no such Worm.

Solution:

1. Click on Administrator Options
2. Confirm the action if requested by Windows User Account Control
3. In the resulting dialog box, under action, select "Ignore always"
4. Click Apply
5. Wait for Windows Live OneCare to apply your changes
6. In the resulting dialog box, click "Close"
7. In the "File Download" dialog box, click Cancel.
8. Click on the download link again.
9. Complete the download and installation normally.